

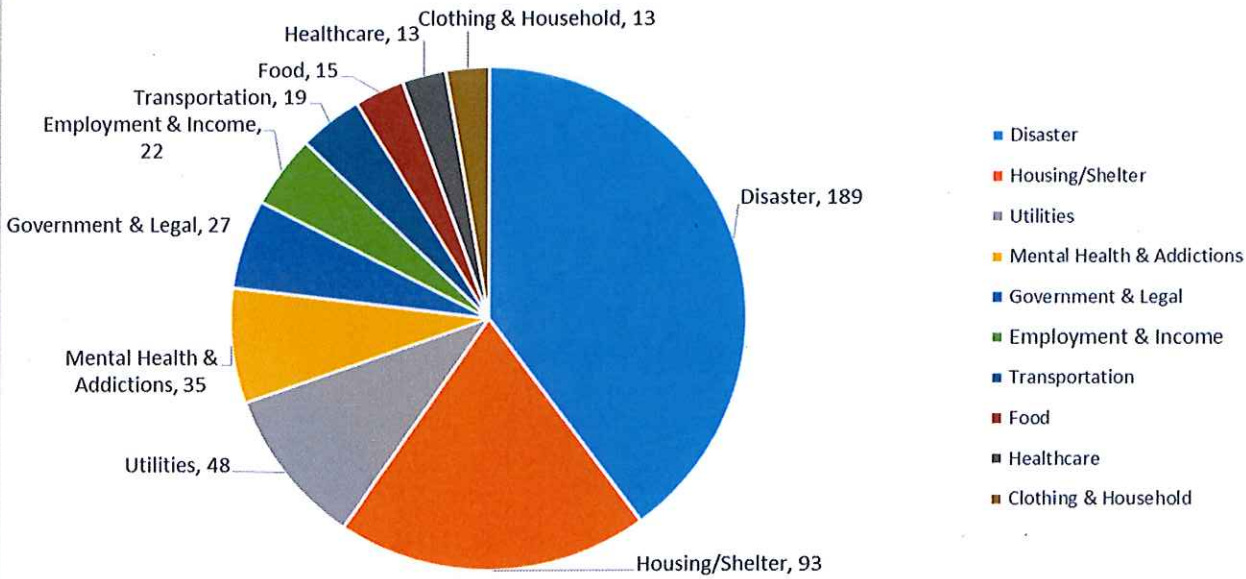


Get Connected. Get Answers.

2-1-1 Fond du Lac County 3rd Quarter Snapshot –2018 (July - September)

Total Phone Contacts: 295 Total Online Contacts: 406

Top 10 Problems/Needs



Top 10 Referred Services

Fond du Lac Emergency Management	189
Salvation Army-Fond du Lac	30
St. Vincent De Paul Society-Fond du Lac	27
Solutions Center	17
Rural Housing	9
Fond du Lac Dept. Of Community Programs	9
Energy Services-Fond du Lac County	6
Saint Agnes Hospital Addiction Services	4
Legal Action of Wisconsin	3
Fond du Lac County Health Department	1

Top 10 Problems/Needs

Disaster	189
Housing/Shelter	93
Utilities	48
Mental Health & Addictions	35
Government & Legal	27
Employment & Income	22
Transportation	19
Food	15
Healthcare	13
Clothing & Household	13

Ages

Adult	140
Senior	85
Unknown	65
Youth	5

Contact City

Fond du Lac	121
Waupun	53
Campbellsport	49
Brandon	31
Ripon	16
Oakfield	8
Eden	8
Brownsville	6
Rosendale	3

How Heard About Us

Repeat User	94
Media/Emergency Management	70
Unknown	36
Internet	36
Referral/Agency/Provider	34
Word of Mouth	20
Phone Book	2
PR Materials	3

Ethnicity

Unknown	179
Caucasian/White	85
Black/African American	26
Hispanic/Latino	3
Asian	1
Native American	1

"I was told by my neighbor to call this number to report damage from the storm. The lady I spoke to was so helpful and told me I could call 2-1-1 for all kinds of information and help. I am elderly and live in rural area. I do not have a computer and never knew there was a free service like this in Fond du Lac County. It gives me some peace of mind to know I can call and speak to a live operator 24/7. 2-1-1 Caller from Fond du Lac County