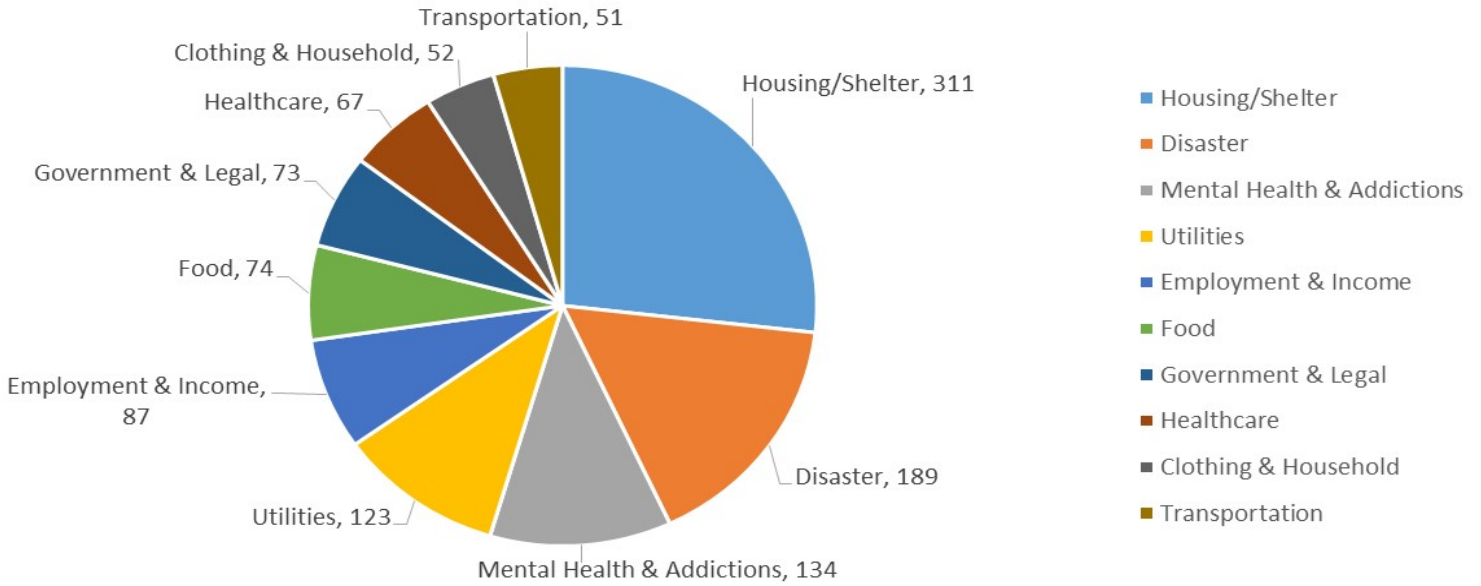


**Total Phone Contacts: 904 Total Online Contacts: 326**

### Top 10 Problems/Needs



### Top 10 Referred Services

Fond du Lac Emergency Management	189
Salvation Army-Fond du Lac	163
St. Vincent De Paul Society-Fond du Lac	119
Solutions Center	110
Rural Housing	89
Energy Services-Fond du Lac County	38
ADVOCAP	24
Fond du Lac Dept. Of Community Programs	19
Aging and Disability Resource Center	17
Broken Bread	15

### Top 10 Problems/Need

Housing/Shelter	311
Disaster	189
Mental Health & Addictions	134
Utilities	123
Employment & Income	87
Food	74
Government & Legal	73
Healthcare	67
Clothing & Household	52
Transportation	51

### Ages

Adult	434
Senior	244
Unknown	217
Youth	9

### Contact City

Fond du Lac	595
Ripon	80
Campbellsport	70
Waupun	66
Brandon	37
Oakfield	23
Eden	16
Rosendale	7
Eldorado	3
North FDL	3
Van Dyne	2
Mount Calvary	1
Malone	1

### How Heard About Us

Repeat User	371
Unknown	150
Referral/Agency/Provider	137
Emergency Management/Media	93
Word of Mouth	90

### Gender

Female	438
Male	239
Unknown	227

### Ethnicity

Caucasian/White	402
Unknown	420
Black/African American	64
Hispanic/Latino	10
Asian	4
Native American	3
Other	1

*The person I spoke to at 2-1-1 was patient, listened to me and was very professional. I really appreciate the service and the caring staff so much. Thank you!*  
Fond Du Lac County Caller