



Fond Du Lac County – Q3 Report

July 1, 2023 to September 30, 2023



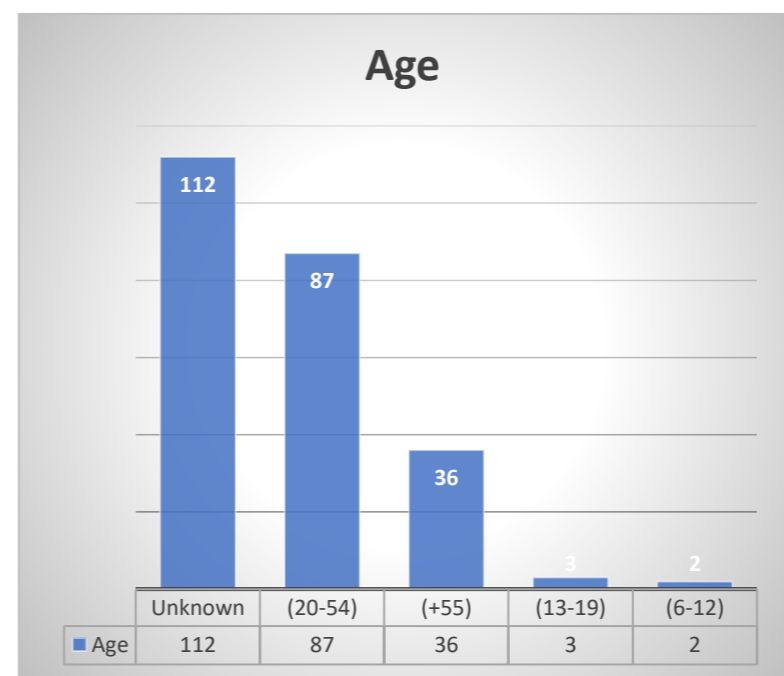
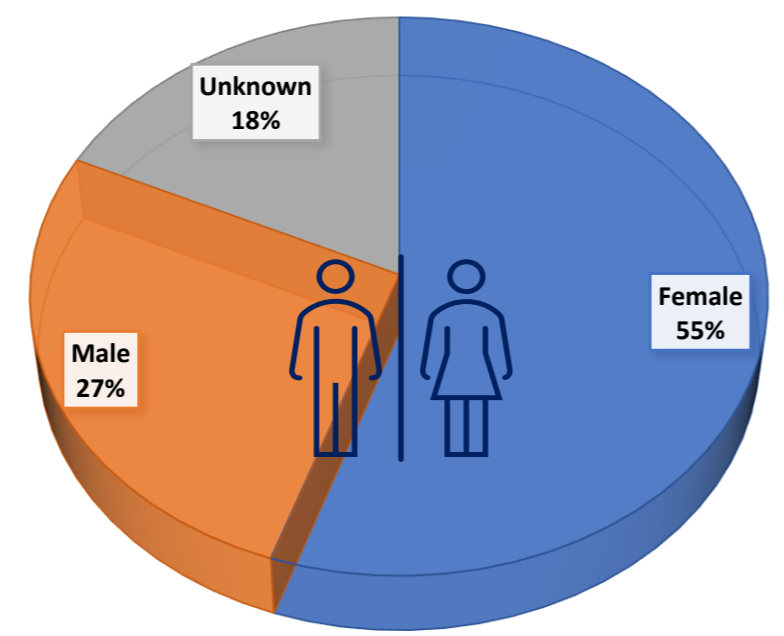
When you contact 211, you will be connected to localized information and referral 24/7 at no cost. Certified call specialists document callers' needs and help eliminate barriers by connecting people with services and resources in the community.

During this quarter, 240 contacts were handled in Fond du Lac County



Census data indicates there are 104,154 residents in Fond du Lac County. Converting contacts to a rate, there is one contact for every 434 residents.

Total Contacts = 240	
Distinct Interactions	City
192	FOND DU LAC
24	RIPON
5	BRANDON
4	NORTH FOND DU LAC
3	MOUNT CALVARY
2	CAMPBELLSPORT
2	FAIRWATER
1	ROSENDALE
1	OAKFIELD
1	MARSHFIELD



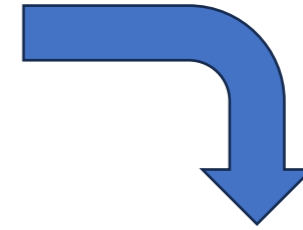
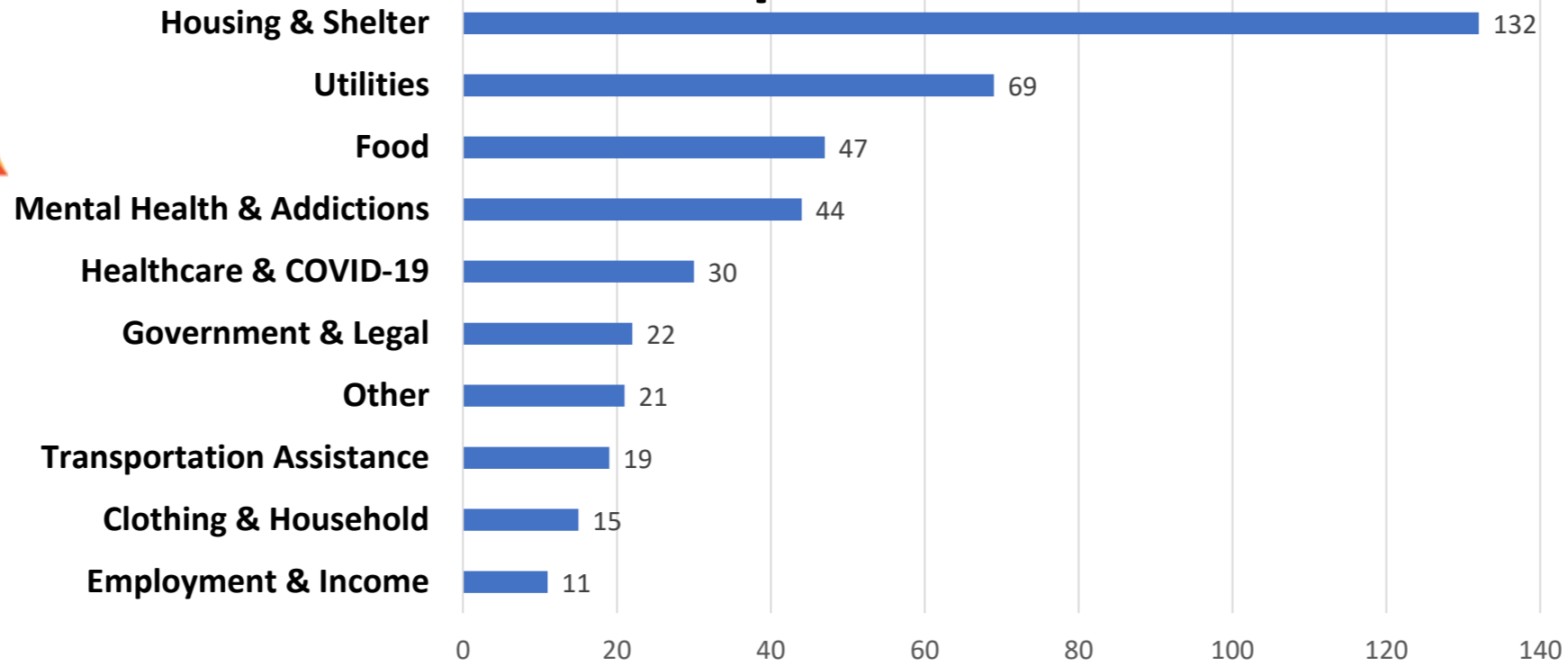
How do people learn about 211?	
	80*
Repeat	72
Agency/Provider	27
Word of mouth	25
Unknown	25
Internet	9
Other	1
United Way	1
Total	240



Get Connected. Get Help.™

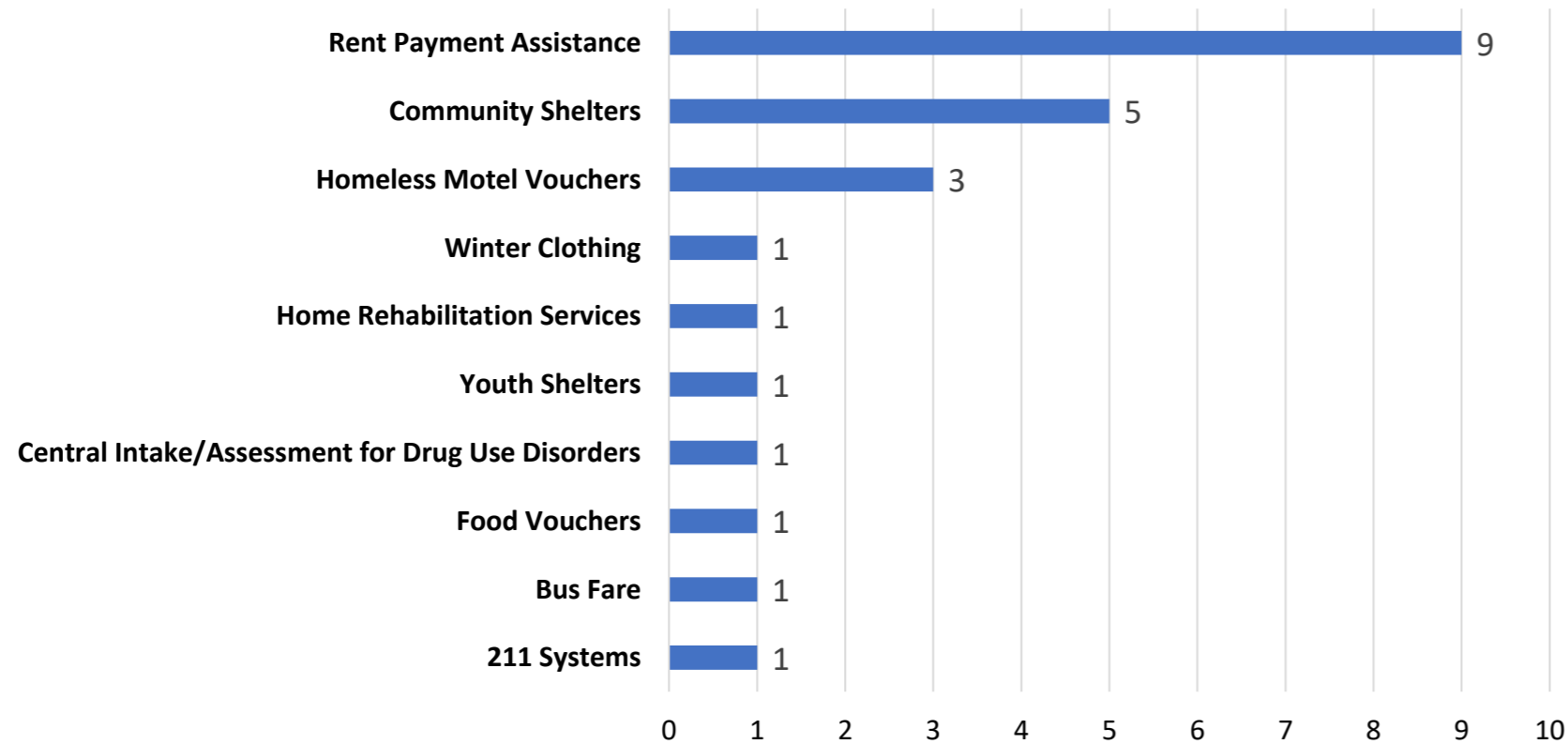
628 referrals to local resources were provided

Top 10 Needs



As a rate, there is one referral for every 166 residents.

Top 10 Unmet Needs



Some requests do not receive a referral and are considered "Unmet Needs". The most common among these are related to housing.

Total Referrals Provided = 628

Number of Referrals	Agency name
63	SALVATION ARMY-FOND DU LAC
53	ST VINCENT DE PAUL SOCIETY-FOND DU LAC
41	SOLUTIONS CENTER
31	ST KATHERINE DREXEL HOMELESS SHELTER
28	RURAL HOUSING
28	ADVOCAP FOND DU LAC
26	FORWARD SERVICE CORPORATION - FOND DU LAC AND GREEN LAKE COUNTIES
16	FONDY FOOD PANTRY
15	LEGAL ACTION OF WISCONSIN - OSHKOSH AREA
15	FOND DU LAC COUNTY DEPARTMENT OF COMMUNITY PROGRAMS
14	DEPARTMENT OF SOCIAL SERVICES - FOND DU LAC COUNTY
12	SERVICE CENTER-FOND DU LAC COUNTY
10	LIGHTHOUSE CHRISTIAN CHURCH - FOOD PANTRY

