



Fond Du Lac County – Q2 Report

From April 1, 2024 through June 30, 2024



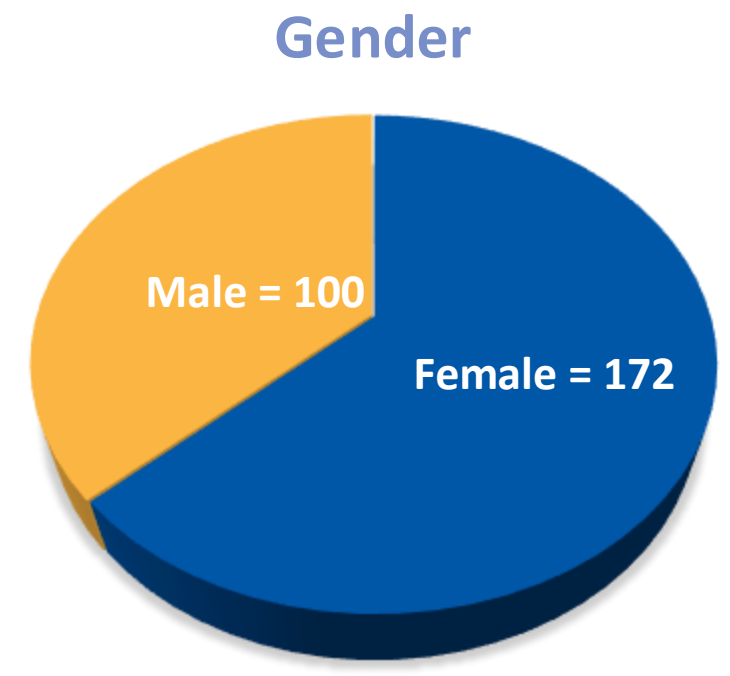
When you contact 211, you will be connected to localized information and referral 24/7 at no cost. Certified call specialists document callers' needs and help eliminate barriers by connecting people with services and resources in the community.

During this quarter, 374 contacts were received for this region. Most contacts were live phone calls.



In this region, there are 104,154 residents. Converting contacts to a rate, there is one contact for every 278 residents.

What city are callers from?	
City	# contacts
FOND DU LAC	319
RIPON	21
NORTH FOND DU LAC	7
LOMIRA	6
CAMPBELLSPORT	5
TAYCHEEDAH	3
WAUPUN	3
OAKFIELD	2
ROSENDALE	2
VAN DYNE	2
CASCADE	1
MALONE	1



102 Clients gender are unknown

xx Clients age are unknown

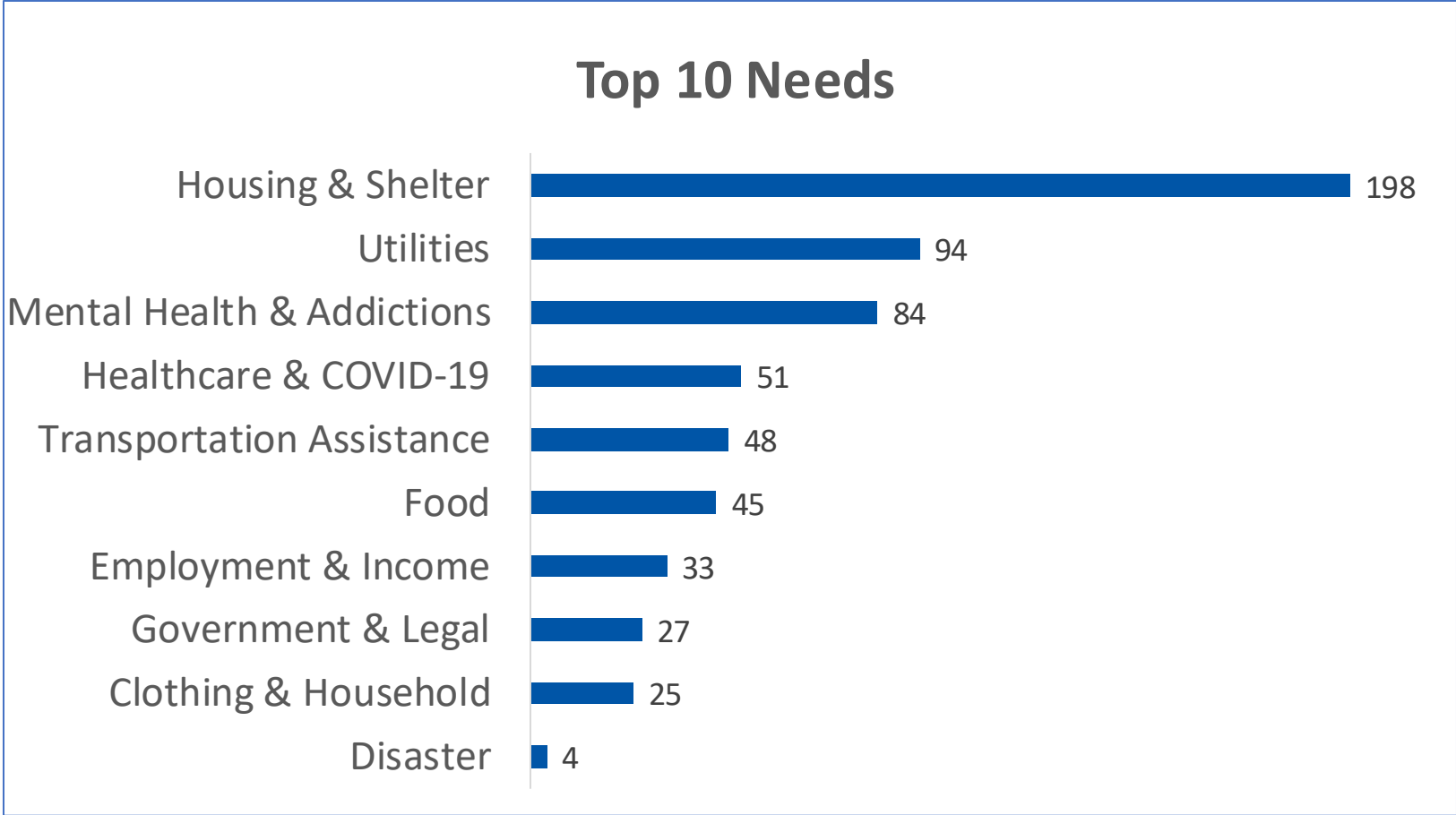
How do people learn about 211?	
Repeat	96
Word of mouth	57
Agency/Provider	35
Internet	2
United Way	7
PR Materials	2
Media	0

175 interactions are unknown



Get Connected. Get Help.™

From the 374 contacts during this quarter, 919 referrals were made.



As a rate, there is 1 referral for every 113 residents.

Top 10 Agency Referrals

Agency name	# of Referrals
ST VINCENT DE PAUL SOCIETY-F. D. L	114
FORWARD SERVICE CORPORATION	66
SOLUTIONS CENTER	54
RURAL HOUSING	48
FOND DU LAC COUNTY DEPARTMENT OF HUMAN SERVICES-COMMUNITY SERVICES	43
ST KATHERINE DREXEL HOMELESS SHELTER	36
ENERGY SERVICES, INC - SERVICE CENTER	34
SALVATION ARMY-FOND DU LAC	28
AGING AND DISABILITY RESOURCE CENTER	15
FONDY FOOD PANTRY	11



Some requests do not receive a referral and are considered "Unmet Needs". The most common among these are related to housing.

